

Warranty and Service – NORTH AMERICA

The manufacturer's warranty period is 6 months.

This warranty covers any defect in material or faulty production, specifically excluding batteries, tips, and tubes. Any and all warranties are invalidated if the Tweak Connect® instrument has been tampered with or altered in any way, if the serial number has been altered or removed, or if any repairs have been made without authorization. The manufacturer reserves the right to repair or replace the instrument or any defective part, at manufacturer's expense, within the limits of the warranty.

This warranty does not include a promise of specific listening improvement.

Warranty service must only be performed by an authorized service center. Service performed by any unauthorized personnel voids all warranties. If service is needed call 1-888-815-3240.



Tweak Connect® Extended Warranty Offer – NORTH AMERICA

Moisture is the number one enemy of all PSAPs. The manufacturer of Tweak Connect recommends daily use of a Dry & Store® appliance to care for your new PSAP.

A 6-month warranty extension (minimum value \$125) is provided at no charge with the user's validated purchase and regular use of a Dry & Store appliance.

These products may be purchased through Tweak Connect or visit www.dryandstore.com

To qualify for the Tweak Connect Extended Warranty, please follow the instructions in the section below. Extended warranties are not transferrable.



TweakHearing.com



DETACH AND MAIL

Tweak Connect Extended Warranty Completion Form – NORTH AMERICA

To take advantage of the Tweak Connect Extended Warranty Offer, please follow the instructions below. This original form must be submitted within 30 days of your Tweak Connect purchase date.

Mail or fax the following:

- Completed form at right
- Copy of your itemized sales receipt(s) for the Tweak Connect and concurrent purchase of a Dry & Store appliance. Remember to keep copies of the sales receipt(s) for your records.
- Completed warranty card from the Dry & Store appliance model you selected.

**ATTN: TWEAK CONNECT
EXTENDED WARRANTY
P.O. BOX 1178
JOHNSON CITY, TN 37605**
or fax to 423.928.0515

NAME _____

ADDRESS _____

CITY, STATE, ZIP _____

PHONE _____

EMAIL _____

TWEAK CONNECT PURCHASE DATE: _____

BUSINESS NAME OF RETAILER: _____

SERIAL NUMBER on TWEAK CONNECT:

LEFT _____

RIGHT _____

SERIAL NUMBER of DRY & STORE APPLIANCE: _____