



A sound amplifier for people who are not ready for a hearing aid.®

User Manual

TweakHearing.com



Congratulations on your purchase of Simply Tweak®, a personal sound amplification product (PSAP). This preprogrammed device allows you to choose between listening modes for quiet listening situations or noisy situations using the program button. Simply Tweak also has a rocker switch for adjusting the volume.

Simply Tweak can help you hear better in group settings, restaurants, theaters, meetings, and other situations where you have difficulty hearing.

Please read this manual for complete set-up and operating instructions before using your new sound amplifier.

TweakHearing.com

FEATURE	BENEFIT
Slim profile case, with thin tube coupling to the ear or regular tube with earhook	Comfortable fit, barely visible, and no barrel effect
Feedback control	Minimizes 'whistling' while allowing the ear canal to remain open
Fast-acting sound-activated compression Wide dynamic range compression (WDRC)	Improves audibility of soft sounds and softens sudden loud sounds
Digital volume control	For subtle volume changes within your amplification profile
Uses #13 battery	Powerful, yet small and economical Average battery life: 5 to 7 days
Quiet mode	"All-around sound," for quiet environments
Noise mode	Reduces background noise and clatter in noisy environments.
Push-button access to <u>two</u> listening modes: Quiet and Noise	Allows you to quickly and easily adjust your listening preferences depending on your situation



THE MANUFACTURER RESERVES THE RIGHT TO MODIFY THE TECHNICAL SPECIFICATIONS OF THE PRODUCT.

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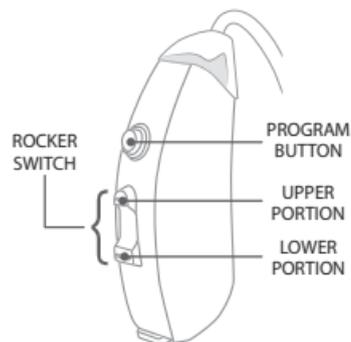
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General Description

Simply Tweak has two listening modes: one for quiet environments and one for noisy environments. The noise mode suppresses background noise.

The rocker switch is used as a volume control. Pressing the upper portion of the rocker switch increases the volume while the lower portion reduces the volume.

The program button is used to switch between listening modes for Quiet and Noise.



Once you've selected the volume level you like, Simply Tweak remembers that volume setting and listening mode when powered on again.

Your Simply Tweak package includes:

Thin Tube Accessories Pack

- 2 Thin Tubes (Right and Left)
- 2 Sleeve Tips
- 3 (6mm, 9mm, 12mm) Open Dome Tips
- 3 (9mm, 12mm, 15mm) Closed Dome Tips
- 1 (12mm) Magic Dome Tip
- 1 Cleaning Line

Earhook Power Accessories Pack

for more power without feedback

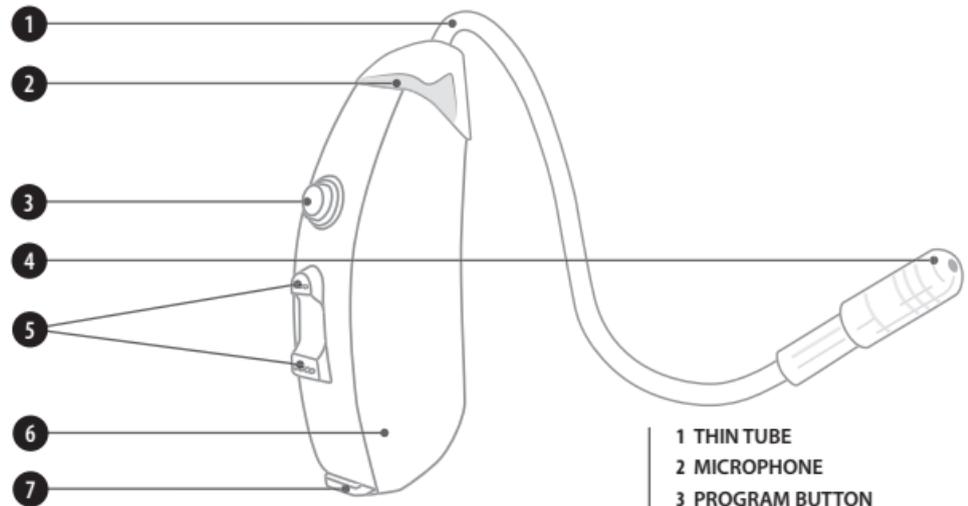
- 3 Closed Dome Tips (S, M, L)
- 1 Earhook
- 1 Sound Tube
- 1 Cleaning Tool



The thin tube delivers amplified sound into your ear. Thin tubes and tips should be tried first. If you get feedback or whistling, change to a more closed tip. If the feedback continues use the thicker sound tube with earhook. Try decreasing the volume before switching to the bigger sound tube and earhook.

It is important for the sound tube and tip to fit properly in your ear. If you need a different size tip or tube, call 1-888-815-3240 or visit TweakHearing.com to purchase the appropriate size.

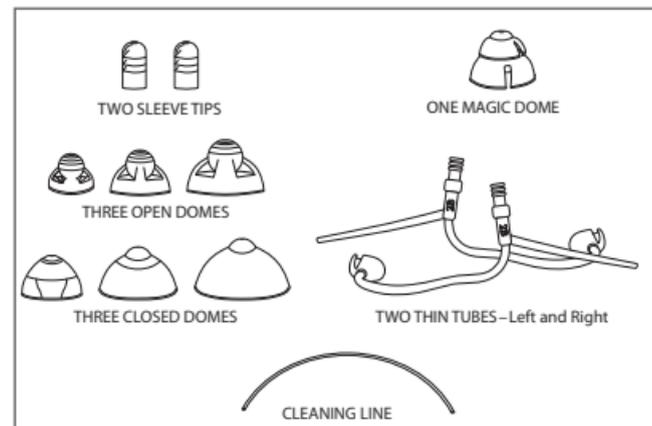
Simply Tweak Components



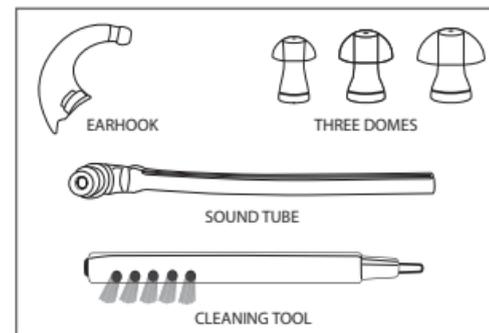
- 1 THIN TUBE
- 2 MICROPHONE
- 3 PROGRAM BUTTON
- 4 SLEEVE TIP
- 5 ROCKER SWITCH / VOLUME CONTROL
- 6 AMPLIFIER CASE
- 7 BATTERY COMPARTMENT DOOR *Simply Tweak is turned off by opening the battery compartment door part way.*

Included COMPONENTS

THIN TUBE ACCESSORIES PACK



EARHOOK ACCESSORIES PACK



simply
tweak

Battery Information

Simply Tweak uses a commonly available 13 zinc air battery. With normal full-time use, the battery will last approximately five to seven days.

When the battery is depleted, remove and replace it immediately. When not in use, be sure to turn off your Simply Tweak by opening the battery door part way.

! **IMPORTANT** —
*Always discard used batteries. Small batteries can be harmful if swallowed. Keep batteries out of reach of pets and small children. In case of ingestion, seek medical attention immediately and call (collect, if necessary) the **National Battery Ingestion Hotline at 202-625-3333.** For more info visit www.poison.org/battery*

Preparing for Use

Your Simply Tweak package includes two sets of accessories: a pack of thin tubes and domes/tips plus an earhook power accessories pack. (See page 9 for included components.) Text code on the sound tube, near the tip represents the length of tube (2B=medium) and which ear. B=Blue=Left. R=Red=Right.

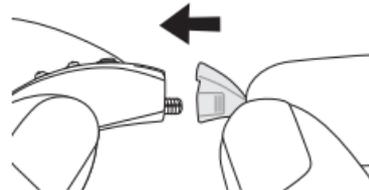
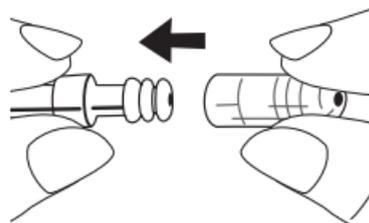
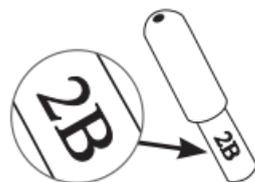
Installing the Sleeve Tip

Choose left or right tube. Install one sleeve tip on the end of thin tube.

If you want more bass sound, remove the sleeve tip and attach one of the dome tips. The tips push on and pull off the tube. If you change the tip, be sure it is securely fastened to the sound tube before inserting it in your ear. Note: Try decreasing the volume before switching to the bigger sound tube and earhook.

Connecting the Thin Tube to the Amplifier

Align the tube connector end with the end of the amplifier, then **push the tube straight onto the sound post.**



If you're using the earhook instead of the thin tube, follow the instructions below.

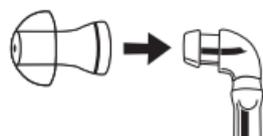
Connecting the Earhook to the Amplifier

From the earhook accessory pack (see page 9), choose the earhook then attach it to the amplifier by **twisting the earhook clockwise in a circular motion** until the two flat surfaces are flush together.



Attaching a Dome to the Sound Tube

Position the amplifier with the attached earhook over the ear as shown. Next, insert dome comfortably into the ear canal and align the sound tube towards the end of the earhook as shown. Mark the location where the sound tube crosses the earhook.



Trimming the Sound Tube

Remove the amplifier and tube from your ear and cut the tube 0.2" (3mm) above the mark on the tube. To assemble, simply slide the tube over the end of the earhook.



Inserting a Battery

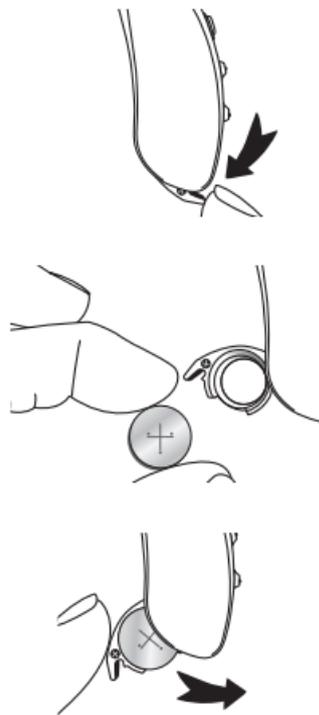
- 1 Lift the notch at the edge of the battery compartment and swivel open the door of the battery compartment.
- 2 Remove the orange-colored tab on a new battery (size 13). Insert the battery **with the positive "+" side facing up**.

Notice the "+" on the edge of the battery door to assist you in finding the proper orientation.

- 3 Gently close the battery door. It should close easily; do not force the door closed.

If resistance is experienced while closing the battery door, make sure the battery is inserted properly. When the battery door is completely closed, your Simply Tweak is ready for operation.

i **ON**—When the battery door is completely closed, your Simply Tweak is on.
OFF—To turn off your Simply Tweak, open the battery door part way.



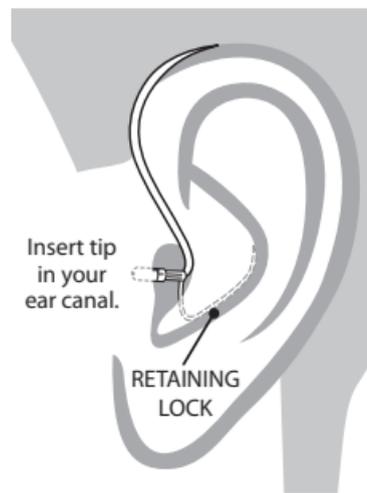
Wearing Your Simply Tweak

Place the Simply Tweak over your ear. Grab the loose end of the tubing and gently insert the tip into the ear canal. If you're using the thin tube, position the retaining lock in the bowl of the ear. (Sound tube used with earhook does not have a retaining lock.)

Now place the amplifier behind your ear with the tube (or earhook) wrapped over the top of your ear.

When properly inserted, the tubing will lay close to the head around the front of the ear and into the canal. You can check this by moving your finger down the tubing, into the ear. Using a mirror at first may be helpful to properly position Simply Tweak.

If the loose end doesn't stay in your ear, you may need a different length thin tube. Additional sizes are available at TweakHearing.com or by calling 1-888-815-3240.



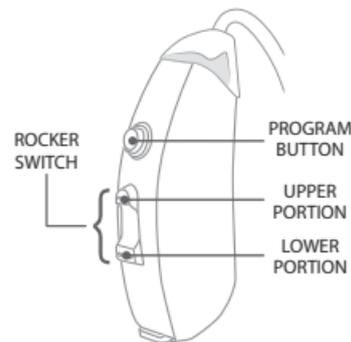
Changing Listening Modes

Your Simply Tweak is preset with two listening modes – Quiet and Noise. To switch between Quiet and Noise listening modes, **press and hold** the program button for **ONE** (1) second. Once you release it you will hear a confirmation beep: a single beep for Quiet, two beeps for Noise.

QUIET	1 BEEP
NOISE	2 BEEPS

Adjusting Volume

In either listening mode, you can still adjust the volume by quickly tapping the upper or lower portion of the rocker switch. As you increase/decrease the volume, you will hear a single beep for each sound level. Also, when you reach the lowest/highest level of volume, you will hear three beeps indicating you've reached the minimum/maximum volume.



Once you've selected the volume level you like, Simply Tweak remembers that volume setting and listening mode when powered on again.



IMPORTANT:

To extend the battery life, turn off your Simply Tweak by opening the battery door whenever the device is not in use.

Caring for Your Simply Tweak

The following instructions will assist in extending the life of your Simply Tweak amplifier.

Cleaning the Exterior

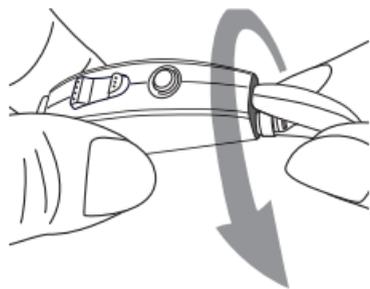
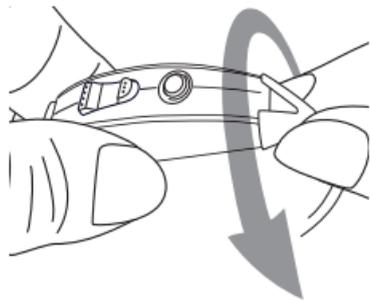
You should inspect and clean your Simply Tweak every day. To clean, gently wipe the surface with a soft, dry cloth or a moist non-alcohol disinfecting wipe. Do not allow water or liquid to enter any openings.

The most common causes of amplifier problems are moisture and wax. The daily use of a Dry & Store® appliance is recommended to reduce moisture and wax buildup. Dry & Store products may be purchased at www.dryandstore.com.

Cleaning the Tip and Tube

Remove the tube from the amplifier by **twisting the tube counterclockwise in a circular motion** and pull the tube from the sound post.

Wipe the exterior of the tube and tip. Use the cleaning line



provided to clean the tube and tip, by pushing the cleaning line through the tube. A brush is also included for cleaning debris from the dome tip.

(Insert the cleaning line at the connector end where the tube attaches to the amplifier case and push out through the tip.)

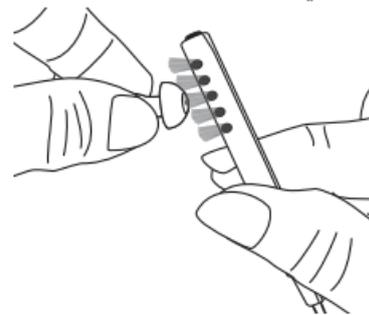
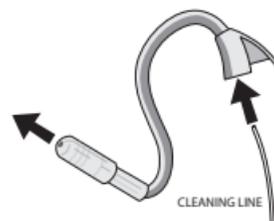
Re-attach the tube by aligning the tube connector end with the end of the amplifier case, then **push the connector straight onto the sound post until it snaps into place**. There is no need to rotate the tube when re-attaching.

Do not rinse or submerge these parts in water. There is a risk of damage if a water drop becomes trapped in the tube. If this should occur, it will prevent sound from coming through the tube and may be harmful to Simply Tweak's electronics.



IMPORTANT:

Do not use cleaning line while tube is attached to device. Tube must be detached from the instrument before cleaning.



Changing the Tube and Tip

The tube and tip should be changed periodically, typically 2 or 3 times per year. When the tube or tip become soft, discolored, kinked, or damaged, obtain replacements by calling 1-888-815-3240 or visiting TweakHearing.com

When you change the tip, make sure it is securely fastened to the sound tube before inserting it in your ear.

Extended Storage

If it is necessary to store your Simply Tweak amplifiers for an extended amount of time, follow these steps:

Remove the batteries. Clean your Simply Tweak according to instructions in this manual. A full cycle in a drying appliance* by Dry & Store® is recommended prior to extended storage. Place Simply Tweak in an airtight container with a desiccant such as a Dry-Brik® or DryCaddy® disc. Then store in a cool, dry place.

* Drying appliances by Dry & Store include the Global II, Zephyr, DryDome,® or DryCaddy.®

DO

Do Place your Simply Tweak amplifiers in a dryer by Dry & Store every night to remove moisture and prevent corrosion.

Do Always carry spare batteries.

Do Safely store Simply Tweak when not in use. Keep out of reach of small children and pets. In particular, dogs may be irritated by the feedback (“whistling”) sound and attracted by the owner’s scent. This often results in a chewed and/or ingested device. (A drying appliance by Dry & Store is recommended for storage whenever Simply Tweak is not being worn.)

DON'T

Don't Leave Simply Tweak on the radiator, near a stove, in a sunny window, in a car or in any other hot place. Excessive heat or cold can damage the instrument.

Don't Wear Simply Tweak when using a hair dryer or when at the beauty salon, spa or barber.

Don't Apply hair spray when wearing your Simply Tweak. It can damage the microphone or other components.

Don't Wear Simply Tweak while taking a bath, shower, spa treatment or while swimming.

Don't Store Simply Tweak in the bathroom during a shower or near a steam room, as moisture created by the steam may cause damage.

Troubleshooting Tips

No Sound or Not Loud Enough

Ensure that the battery door is closed.

Replace the battery.

Make sure the tip/dome is not clogged.

Make sure the amplifier case and tubing are clean and dry.

Make sure that the amplifier case is positioned properly behind the ear, and that the tip/dome is positioned properly in the ear canal.

Make sure the volume is turned up, by tapping the upper portion of the rocker switch.

Remove the sleeve tip and attach one of the dome tips. Try the vented dome first, and if still not enough sound, try the closed dome. Be sure to secure the tip. See page 11.

Excessive ear wax can prevent sound from entering the ear. Contact your physician.

Changes in your hearing can affect how you hear with Simply Tweak. Contact a hearing healthcare professional if you suspect any change in your hearing condition.

Whistling (“Feedback”)

Your Simply Tweak has a best-in-class feedback management system. However, when your hand is near the device, you may hear a whistling noise, which is called “feedback.” This may be caused by amplified sound bouncing off your hand back into the instrument. The noise usually quits when you take your hand away.

If the whistling doesn’t stop once you’ve moved your hand away, ensure that the amplifier case is positioned properly behind the ear, and that the tip is positioned properly in the ear canal.

Try adjusting the volume. Tap the lower portion of the rocker switch to decrease volume.

Instead of the sleeve tip, consider using one of the more closed domes or change to an earhook with a dome.

If the above fails to reduce feedback, call Simply Tweak Support at 1-888-815-3240.

**Sound is Distorted,
Unclear, Intermittent
or has Static Noise**

Replace the battery.

Make sure the tube and tip are not clogged. (Refer to pages 16-18 for cleaning instructions.)

Make sure the amplifier is clean and dry. We recommend nightly use of a drying appliance by Dry & Store to remove moisture and prevent corrosion.

If you are near an electromagnetic field (e.g. near a computer screen or fluorescent lights), step away to see if the static clears.

Your Simply Tweak may have a poor battery contact. Call Simply Tweak Support at 1-888-815-3240.

Warranty

See warranty card for more information.

Owner Information

Each Simply Tweak has a serial number (S/N) located on the underside of the amplifier case. Record this serial number in the owner information section below.

	LEFT	RIGHT
Serial Number		
Color		

Owner Name: _____

Simply Tweak Purchase Date: _____



A sound amplifier for people who are not ready for a hearing aid.*

TweakHearing.com

1-888-815-3240

A PSAP is a wearable electronic product that is not intended to compensate for impaired hearing, but rather is intended for non-hearing impaired consumers to amplify sounds in the environment for a number of reasons, such as for recreational activities. PSAPs are not intended to diagnose, treat, cure or mitigate disease.

If you think you have an undiagnosed hearing loss or have a history of excessive wax build-up, consult a hearing healthcare professional prior to using this product.

worldwide patents: www.eartech.com/patents

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