# tweak enhance™ otc warranty and service-NORTH AMERICA

The manufacturer's warranty period is 12 months.

This warranty covers any defect in material or faulty production, specifically excluding batteries, tips, and tubes. Any and all warranties are invalidated if the Tweak Enhance OTC hearing aid has been tampered with or altered in any way, if the serial number has been altered or removed, or if any repairs have been made without authorization. The manufacturer reserves the right to repair or replace the instrument or any defective part, at manufacturer's expense, within the limits of the warranty.

This warranty does not include a promise of specific listening improvement.

Warranty service must only be performed by the manufacturer. Service performed by any unauthorized personnel voids all warranties. If service is needed, contact Tweak Hearing by call 1-888-815-3240 (Monday - Friday, 8am - 5pm ET).

#### **Repairs and replacements**

We will accept any Tweak Enhance OTC hearing aid for repair/service for a period of one (1) year after the date of purchase. Charges for servicing or replacement after the warranty period has expired will be your responsibility.



## tweak enhance otc extended warranty offer-NORTH AMERICA

Moisture is the number one enemy of all hearing aids. The manufacturer of Tweak recommends daily use of a DryBoost UV<sup>®</sup> appliance to care for your new hearing aid.

A 12-month warranty extension (minimum value \$125) is provided at no charge with the user's validated purchase and regular use of a DryBoost UV appliance.

This product may be purchased at tweakhearing.com or dryandstore.com



### tweak enhance otc extended warranty completion form - NORTH AMERICA

To take advantage of the Tweak Enhance OTC Extended Warranty Offer, follow the instructions below. This original form must be submitted within 30 days of your Tweak purchase date.

8< -- DETACH AND MAIL

Mail the following:

- Completed form below;
- Copy of your itemized sales receipt(s) for the Tweak and concurrent purchase of a DryBoost UV appliance. Remember to keep copies of the sales receipt(s) for your records; Completed warranty card from the DryBoost UV appliance.

ATTN: TWEAK ENHANCE OTC EXTENDED WARRANTY OR

### P.O. BOX 1178, JOHNSON CITY, TN 37605

NAME	
ADDRESS	
CITY, STATE, ZIP	
PHONE	
EMAIL	
TWEAK PURCHASE DATE:	
BUSINESS NAME OF RETAILER:	
SERIAL NUMBER on TWEAK:	
LEFT	RIGHT
SERIAL NUMBER of DRYBOOST UV APPLIANCE.	



fax to

423.928.0515